



Dear Parents,

We're pleased to inform you that the Back-to-School Uniform Sales will be taking place once again through the Trutex website and on-site uniform shop. This initiative aims to provide students and the families with all the uniform essentials you need to be fully prepared for the upcoming academic year.

To ensure a smooth and efficient uniform purchase process, we will continue to implement an appointment booking system, which has proven effective in minimizing wait times and allowing us to provide dedicated service to each family.

Parents are asked to reserve their appointment time using the link below. Kindly note that families with 2 or more children in different year groups should book one slot for each child via the same link.

Trutex staff will be present at the school from **11<sup>th</sup> August onwards** to assist the parents/families to try the school uniforms and to guide how to order online. Please see the school timings below for your reference.

**Monday to Thursday: 8 AM to 3:30 PM**

**Friday: 8 AM to 11:30 AM**

[www.trutex.ae](http://www.trutex.ae)

**School Code is AS-0023**

Please find the important set of uniforms below for your reference and the attached [Brochure/Parents Guidelines](#).

FOUNDATION STAGE	
1 Knee Length Skort (Girls)	
1 Short Trousers (Boys)	
1 Polo Shirt	
1 Pullover	
1 House Shirt (To be collected at the Secondary Reception)	
YEAR 1 to YEAR 4 GIRLS	YEAR 1 to YEAR 4 BOYS
1 Knee Length Skirt or Skort	1 Shorts or Long Trouser
1 Polo Shirt	1 Polo Shirt
1 Pullover	1 Pullover
1 House Shirt (To be collected at the Secondary Reception)	1 House Shirt (To be collected at the Secondary Reception)

YEAR 5 TO YEAR 6 GIRLS	YEAR 5 TO YEAR 6 BOYS
1 Knee Length Skirt	1 Shorts or Long Trouser
1 Short Sleeve Shirt	1 Short Sleeve Shirt
1 Pullover	1 Pullover
1 House Shirt (To be collected at the Secondary Reception)	1 House Shirt (To be collected at the Secondary Reception)
YEAR 7 UPWARDS GIRLS	YEAR 7 UPWARDS BOYS
1 Knee Length Skirt or Long Trousers	1 Long Trouser
1 Short Sleeve Shirt	1 Short Sleeve Shirt
1 Pullover	1 Pullover
1 House Shirt (To be collected at the Secondary Reception)	1 House Shirt (To be collected at the Secondary Reception)

### Option 1: Store Purchase

- Available from **today, 1<sup>st</sup> July onwards** for confirmed bookings only.
- Please click [HERE](#) to book your appointment.
- Walk-ins will not be a priority.
- The store is open from **Monday to Sunday, 10 AM to 10 PM.**
- [City Land Mall](#) - Trutex shop is located on the same alley as Pan Emirates furniture store, and nearby Carrefour.

### Option 2: Online Purchase

- Website Available from **today, 1<sup>st</sup> July onwards**
- School Code is **AS-0023**
- Please click [HERE](#) to view the online purchase guide

### Important Notice:

- **School Code is AS-0023**
- **Sample Uniforms only will be available in Arcadia British School, Secondary Building.**
- **30 minutes per slot only (please be on time).**
- **Please ensure to enter your correct home address for the delivery of the ordered uniforms (items cannot be delivered to school)**
- **Product delivery which will take 3 to 5 working days.**
- **If you need to cancel the booking or you will be late with your appointment, kindly contact the phone number and email below.**
- **If you require a specific fabric material, a customized uniform etc. please contact Trutex directly.**

All concerns about Regular uniforms and add-on items (including booking cancellation, return and exchange, etc.) will be handled by Trutex as per their terms and conditions. Below are their contact details.

Trutex Customer care number and email:

+971 50 833 9964 - [Available on Whatsapp](#)

[cityland1@trutex.com](mailto:cityland1@trutex.com)

*\*Kindly disregard this email if your child/children will not continue in Arcadia for the 2025-26 Academic Year*